

SOFTWARE RELEASE DOCUMENT (SOFTDOC)

Product:	HPE Shadowbase Enterprise Manager
Release:	Gravic Version: 6.610 HPE NonStop Shadowbase: T1122H06-AAP (SB Repl/Guardian)
Release Date:	August 1, 2020
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NOTE: This release contains updated software for HPE Shadowbase Enterprise Manager, a Microsoft Windows based application for monitoring and managing Shadowbase replication environments.

NOTE: This softdoc applies to the HPE Shadowbase Enterprise Manager component of T1122H06. Other softdocs document the releases of the other components in T1122H06, including:

- HPE Shadowbase Audit Reader,
- HPE Shadowbase Compare for SQL,
- HPE NonStop Shadowbase Guardian replication, and
- HPE NonStop Shadowbase OSS replication.
- HPE Shadowbase for Other Servers.

You are advised to reference those other softdocs for the changes related to those specific components.

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Disclaimer

We are distributing this communication in an effort to bring important information to the attention of users of the affected products. We recommend that all users determine the applicability of this information to their individual situations and take appropriate action. We do not represent or warrant that this information is necessarily accurate or complete for all user situations and, consequently, we will not be responsible for any damages resulting from the user's use or disregard of the information provided. To the extent permitted by law, we disclaim all representations and warranties, whether express, implied, statutory, or otherwise, including the warranties of the merchantability, fitness for a particular purpose, title, and non-infringement.

We expect customers of the Shadowbase product suite to “stay current” on Shadowbase releases. This means that you, the customer, should periodically upgrade your Shadowbase software to a newer release that is under support before support ends on your current release. For most customers, this means that you will want to upgrade while your release is in ‘ACTIVE’ support. Otherwise, you run the risk of not being able to get full (or even any if the release has gone ‘OBSOLETE’ end-of-service-life) support for the version you are running.

The Shadowbase Software Policy for Software Versions is described here: <https://shadowbasesoftware.com/support/shadowbase-software-product-release-and-support-policies/>. We encourage all customers to periodically review this material and plan for periodic upgrades to their Shadowbase software. Contact Support if you need additional information.

Note for TCDs

TCD (Temporary Code Delivery) – A software update delivered via an SPR downloadable from an FTP dropbox. A TCD is an early version, intended for customer testing only (not production usage). A TCD by definition is restricted to certain customers. Note that a “Gravic TCD” is delivered directly from Gravic, not via HPE, but otherwise has the same attributes.

A TCD is provided only to the specified customer for the purposes agreed between the customer and Gravic as to how it will be used. A TCD is provided subject to the following terms and conditions in addition to the existing written license governing the use of Shadowbase:

- A TCD is provided for evaluation and test purposes only for no more than ninety (90) days use, and is not to be used in production systems
- A TCD may not have been fully tested by Gravic, no warranties are implied as to its behavior
- A TCD is delivered directly from Gravic to the customer, it is not available from HPE/SCOUT
- As testing proceeds, iterative TCD deliveries may be necessary as issues are identified/resolved
- A TCD is temporary, after evaluation it is to be withdrawn from use by the customer
- After testing completes, a TCD may or may not subsequently be released as a Shadowbase TCF or otherwise be included in the Shadowbase product line

Please see <https://www.shadowbasesoftware.com/support/shadowbase-software-product-release-and-support-policies/shadowbase-software-release-glossary/> for additional information.

Special Notes for Version 6.610

- 1) The SEM help subsystem requires a web browser that supports HTML 5. If you have issues displaying help, please upgrade to the latest version of your browser. Help is supported by Mozilla Firefox version 4 or later, Google Chrome version 9 or later, and Internet Explorer 9 or later.

Changes in Release 6.610

This section summarizes the new features and problems fixed since the last General Availability release, Gravic version 6.500.

New Features in Release 6.610

- 1) SEM now supports outputting a log file for SMTP e-mail handshaking to assist in diagnosing the cause of connection and email failures. The file generated is called mail_log.txt, and it resides in the same folder as the sbclient.exe executable. The file is appended to whenever an e-mail, test or otherwise, is sent from SEM; with a timestamp of each message, and its related output.

Problems Fixed in Release 6.610

- 1) SEM now prints the console output properly. Before, it would get stuck in a loop and print the console out indefinitely.
- 2) Updated/fixed some HELP content regarding AUDCOM listener syntax.

Installation Instructions

SEM is provided with a standard Windows installer. Unzip the downloaded file, change directory to the SEM installation directory, and run setup.exe. The installer will take you through the remaining installation tasks.

Known Problems Remaining

- 1) The listener for Shadowbase Other Server environments will not properly connect if it is named using a one-character object name.
- 2) SEM monitor polling interval setting sometimes gets stuck below 10 seconds
- 3) Monitor preferences auto-restart settings sometimes do not apply, and servers do not restart as expected.
- 4) When SEM is run as an administrator, the SMTP e-mail handshaking log file will be output, without an option to disable it.

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